



NAME OF TRAINING & DATE(s) & TIME	TOTAL COST
A Trauma Informed View Applied to Supervising Staff in a Shelter Environment @ 9AM - 4PM: July 21	Member Fee: \$80 Non-Member Fee: \$90
Aging and Homelessness @ 9AM - 4PM – Part I: April 2 – Part II: April 9	Member Fee: \$80 Non-Member Fee: \$90
Anti-Racism/ Anti-Oppression @ 9AM - 4PM – Introduction: March 24, May 12, July 15 – Advanced: August 26	Member Fee: \$80 Non-Member Fee: \$90
Applied Suicide Intervention Skills Training (ASIST) Two-Day Training @ 9:30AM - 4:30PM: March 26 & 27, May 21 & 22, June 18 & 19,	Member Fee: \$105 Non-Member Fee: \$115
Board Governance	E Available online only Fee: \$90
Building Effective Skills to Address Anti-Black Racism @ 9AM – 4PM: June 23	Member Fee: \$80 Non-Member Fee: \$90
Case Management @ 9AM – 4PM – Introduction: April 24, June 17, August 5, – Advanced: August 6	Member Fee: \$80 Non-Member Fee: \$90
Cognitive Behavioural Techniques (CBT) @ 9AM – 4PM: July 9	Member Fee: \$80 Non-Member Fee: \$90
Communicable Diseases	E Available online only Fee: \$50
Community Worker Safety Strategies @ 9AM – 4PM: June 26	Member Fee: \$80 Non-Member Fee: \$90
Concurrent Disorders @ 9AM – 4PM – Part I: July 22 – Part II: July 23	Member Fee: \$80 Non-Member Fee: \$90
Conflict Resolution and Negotiation @ 9AM – 4PM – Introduction: March 25, May 20, June 16, Aug 20 – Advanced: August 21	Member Fee: \$80 Non-Member Fee: \$90
Counselling Skills @ 9AM – 4PM – Part I: May 13, August 12 – Part II: May 14, August 13	Member Fee: \$80 Non-Member Fee: \$90
Customer Service	E Available online only Fee: \$90
Defusing Hostility Two-Day Training @ 9AM – 4PM: March 12 & 13, May 7 & 8, June 11 & 12, August 6 & 7	Member Fee: \$95 Non-Member Fee: \$105
Developing Harm Reduction Programs @ 1PM – 4PM: April 23	Member Fee: \$70 Non-Member Fee: \$80
Documentation Skills @ 9AM – 4PM – Introduction: March 11, May 13, June 19, July 8 – Advanced: August 12	Member Fee: \$80 Non-Member Fee: \$90



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Drop-In Best Practices Two-Day Training @ 9AM – 4PM: May 14 & 15	Member Fee: \$80 Non-Member Fee: \$90
Drop-In Participant Engagement @ 9AM – 4PM: May 28	Member Fee: \$80 Non-Member Fee: \$90
Effective Conflict Resolution and Negotiation Skills for Supervisors @ 9AM – 4PM: June 22	Member Fee: \$80 Non-Member Fee: \$90
Effective Program Development and Evaluation @ 9AM – 4PM: April 29	Member Fee: \$80 Non-Member Fee: \$90
Effectively Supporting Drop-In Participants' Goals @ 9AM - 4PM: May 20	Member Fee: \$80 Non-Member Fee: \$90
Emergency First Aid and CPR @ 9AM – 4:30PM: April 22, July 21	Member Fee: \$80 Non-Member Fee: \$90
Ethical Boundaries	E Available online only Fee: \$90
For Managers: Responding to Traumatic Grief and Loss in the Workplace @ 9AM – 4PM: April 30	Member Fee: \$80 Non-Member Fee: \$90
Foundations to Criminal Justice @ 9AM – 4PM: July 20	Member Fee: \$80 Non-Member Fee: \$90
From Front-Line to Supervisor/Manager @ 9AM – 4PM: May 22	Member Fee: \$80 Non-Member Fee: \$90
Harm Reduction	E Available online only Fee: \$90
Harm Reduction in a Shelter Context @ 9AM – 12PM: April 23	Member Fee: \$70 Non-Member Fee: \$80
Hoarding Support through a Trauma-Informed Lens @ 9AM - 4PM: May 25	Member Fee: \$80 Non-Member Fee: \$90
Immigration Policy Changes, Refugee Protection System and Human Trafficking @ 9:30AM – 4PM: April 24	Member Fee: \$80 Non-Member Fee: \$90
Indigenous Cultural Competency Training @ 9AM – 4PM – Cycle I: June 24	Member Fee: \$80 Non-Member Fee: \$90
Legal Responsibilities and Best Practices when Reporting Suspected Child Abuse @ 9AM – 4PM: May 27	Member Fee: \$80 Non-Member Fee: \$90
Mediation Skills for Quick Intervention @ 9AM – 4PM: April 15	Member Fee: \$80 Non-Member Fee: \$90
Mental Health @ 9AM – 4PM – Part I: March 18, May 7 – Part II: March 19, May 8, July 8	Member Fee: \$80 Non-Member Fee: \$90
Methamphetamine: Effectively Supporting Participants Who Use @ 9AM – 4PM: March 25	Member Fee: \$80 Non-Member Fee: \$90
More than Just Ramps @ 9AM – 12:30PM: March 31, April 27	Member Fee: \$30 Non-Member Fee: \$40



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Motivational Interviewing @ 9AM - 4PM – Introduction: March 13, May 4, July 10 – Advanced: May 5	Member Fee: \$80 Non-Member Fee: \$90
Non-Violent Crisis Intervention (cpi) Two-Day Training @ 9:30AM - 4PM: March 9 & 10, April 6 & 7, May 11 & 12, June 1 & 2, July 6 & 7, August 24 & 25	MEMBERS ONLY Member Fee: \$105
Nutrition Standards @ 9AM - 12PM: June 25	Free Workshop: No Show/Charge Back Fee: \$40
Ontario Social Assistance Programs @ 9AM - 4PM: June 5	Member Fee: \$80 Non-Member Fee: \$90
Psychotropic Medication Use @ 9AM - 4PM: May 26	Member Fee: \$80 Non-Member Fee: \$90
Responding to Traumatic Grief and Loss in the Workplace @ 9AM - 4PM: May 28	Member Fee: \$80 Non-Member Fee: \$90
Shelter Standards	E Available online only Fee: \$65
Standard First Aid, AED (Level C) & CPR Recertification @ 9AM - 4:30PM: April 22, July 21	Member Fee: \$80 Non-Member Fee: \$90
Standard First Aid, AED (Level C) & CPR Two-Day Training @ 9AM - 4:30PM: March 4 & 5, April 8 & 9, May 5 & 6, June 3 & 4, July 15 & 16, August 19 & 20	Member Fee: \$105 Non-Member Fee: \$115
Stress, Compassion Fatigue & Burnout @ 9AM - 4PM: April 28	Member Fee: \$80 Non-Member Fee: \$90
Substance Use @ 9AM - 4PM – Part I: June 8 – Part II: June 9	Member Fee: \$80 Non-Member Fee: \$90
Supervision @ 9AM - 4PM – Introduction: Not offered in this calendar – Advanced: Not offered in this calendar	Member Fee: \$80 Non-Member Fee: \$90
Supervisor Health and Safety Awareness/ Competency Training @ 9AM - 4PM: June 17	Member Fee: \$80 Non-Member Fee: \$90
Tenant & Landlord Law @ 9AM - 4PM: June 30	Member Fee: \$80 Non-Member Fee: \$90
Toronto Bed Bug Initiative @ 9:30AM - 12:30PM: April 28	Free Workshop: No Show/Charge Back Fee: \$40
Trans Inclusion Training 101 @ 9AM - 4PM: March 4, May 6, July 22	Member Fee: \$80 Non-Member Fee: \$90
Trauma Informed Care @ 9AM - 4PM – Part I: March 12, April 14, May 1, August 10 – Part II: March 16, April 15, May 8, August 11	Member Fee: \$80 Non-Member Fee: \$90
Understanding and Managing Aggressive Behaviour (UMAB) Two-Day Training @ 9AM - 4PM: April 20 & 21, June 15 & 16, July 27 & 28, August 17, & 18	Member Fee: \$95 Non-Member Fee: \$105



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Understanding and Managing Aggressive Behaviour (UMAB) Refresher @ 9AM - 4PM: June 22	Member Fee: \$80 Non-Member Fee: \$90
Understanding Child & Adolescent Behaviour @ 9AM-4PM: June 10	Member Fee: \$80 Non-Member Fee: \$90
WHMIS (GHS) 2015@ 9AM - 12PM: April 3, June 23, August 31	Member Fee: \$70 Non-Member Fee: \$80
Working with Abused Women and Children @ 9AM - 4PM: July 9	Member Fee: \$80 Non-Member Fee: \$90
Working with Families @ 9AM - 4PM: May 15	Member Fee: \$80 Non-Member Fee: \$90
Working with Individuals with Acquired Brain Injury (ABI) @ 9AM - 4PM: April 30	Member Fee: \$80 Non-Member Fee: \$90
Youth Mental Health & Addictions @ 9AM - 4PM <ul style="list-style-type: none">– Introduction: April 22– Advanced: April 23	Member Fee: \$80 Non-Member Fee: \$90